

# Someone in your home uses Spora

Information for people who live in a home connected to Spora · English version · Version Alpha 0.1 · 10 September 2026

Someone you live with has connected your home to Spora. You have not signed up for anything, and you do not have an account — but because Spora reads data about the home you share, some of that data relates to you as well. The law says you should be told, and told plainly. That is what this page is for.

It takes about three minutes to read. If you would rather skip to the part about what you can do, go to section 6.

## 1. Who is behind Spora

Spora is a service operated by Thinkz IOT France, a French company registered in Toulouse (RCS Toulouse 932 283 161), with offices at 40 rue du Japon, 31400 Toulouse, France. Under data protection law we are the controller of the data described here, which means we are the ones answerable for it — to you, and to the regulator.

You can reach us at [privacy@sporanetwork.ai](mailto:privacy@sporanetwork.ai).

## 2. What Spora is

Spora reads data about a home — mainly its electricity consumption, and information from any smart-home devices the account holder has chosen to connect — and turns it into observations. The person with the account can also ask questions in plain language, like "why was last week more expensive than usual?", and get an answer back.

The idea is that the home itself can tell you something useful about how it is running: that the fridge is drawing more power than similar models, that heat is escaping faster than in comparable homes, that something switched on and never switched off.

## 3. What Spora can see about your home

Only what the account holder has connected, and nothing else. In practice that means some or all of the following:

- Electricity consumption for the home — readings and, where the meter provides it, consumption over time.
- Data from connected smart devices — for example a thermostat's temperature settings, whether a connected appliance is running, or a device's energy use. Only devices the account holder has connected and approved, one by one.
- Events from those devices — that a door was opened, an appliance started, or motion was detected at a particular time. These are events about the home. Spora cannot tell who caused them.

- A description of the home that the account holder filled in — things like property type, size, number of rooms, type of heating.

Consumption data over time can suggest patterns of daily life. It can indicate when the home is busy and when it is empty, roughly when people get up, or that nobody has been home for several days. We do not think that should be hidden from you, which is why it is stated here in the second paragraph rather than buried at the end.

## **4. What Spora does not do**

This section matters as much as the last one.

- Spora cannot control anything in your home. It only reads. It cannot switch a device on or off, change a thermostat, unlock a door, or adjust any setting. The connection is one-way by design.
- Spora has no camera and no microphone, and never receives video or audio. It does not see or hear anything in your home. If a camera or a smart speaker is connected, Spora receives only events and status from it — for example that motion was detected at a certain time, or that a device is switched on — never the picture or the sound.
- Spora does not read your messages, emails, browsing, or phone. It has no access to any personal device.
- Spora does not know who you are. We hold no name, no email address and no phone number for anyone other than the account holder. We do not know how many people live in the home unless the account holder chose to say so, and we do not try to work it out.
- Spora does not know which of you did anything. It can report that someone was home, or that something happened at a particular time — a door opened, an appliance started. But it cannot tell the people in a household apart, it holds no name for anyone except the account holder, and it will not answer a question about which person did something or where a particular person was. Where a person is involved, Spora says someone — never who.
- Spora is not a security or alarm service. It does not monitor your home for emergencies, does not detect them, and will not alert you or anyone else to a fire, a leak, an intruder or a fall. It is not designed or tested for that, and it must not be relied on for it.
- We do not sell data about your home to anyone. We do not give third parties access to it, and we do not use it for advertising.

## **5. Where the data goes, and for how long**

Data about the home is stored and processed on Google Cloud inside the European Union. Google acts on our instructions and is contractually bound not to use the data for its own purposes.

When the account holder asks a question, that question and the answer are handled by an artificial-intelligence model that also runs inside the European Union, again on our instructions. The company that supplies that model is contractually prohibited from using anything from your home to train its systems.

We keep data only as long as we need it, and different kinds have different limits. Energy and device data are kept while the account is open, and deleted when it is closed. The account holder's questions to Spora, and its answers, are kept for 6 months. Technical logs are kept for 60 days. When the account holder disconnects a source or closes the account, we stop receiving new data and delete what we hold within 30 days.

Our lawful basis for handling data that relates to you is our legitimate interest in providing a service about a home to the person who lives in it and asked for it. We have weighed that against your privacy — which is where the limits in section 4 come from. You can object to it, and section 6 explains how.

## 6. What you can do

You have these rights, and you can use them even though you have no account with us. You do not need the account holder's permission, and you do not need to give a reason for the first one.

- Object. You can tell us you do not want data about the home processed in a way that relates to you. Write to [privacy@sporanetwork.ai](mailto:privacy@sporanetwork.ai).
- Ask what we hold. We will tell you what data we have about the home and what we do with it.
- Ask for correction or deletion, in the cases the law provides for.
- Complain to a regulator. In France, the CNIL ([www.cnil.fr](http://www.cnil.fr)). In the Netherlands, the Autoriteit Persoonsgegevens ([autoriteitpersoonsgegevens.nl](http://autoriteitpersoonsgegevens.nl)). You can complain to the authority in your own country of residence.

Be aware of one practical limit. The data is about the home as a whole and we cannot tell which parts of it relate to you rather than to anyone else living there — we do not know who you are, which is deliberate. So we usually cannot delete "your" share of it separately. What we can do is tell you exactly what is held, stop specific things at your request, or stop processing the home's data altogether. When you contact us we will explain which of these applies to your situation.

The quickest route is usually the account holder. They can disconnect any source at any time, turn off sharing for an individual device, or close the account entirely — all from within Spora, with no cost and no notice period. If you would prefer not to raise it with them, contact us directly and we will deal with you without telling them you got in touch.

## 7. If you have a safety concern

If you are worried about your safety in relation to someone you live with, and you are concerned about what this service might show them, please contact us at [privacy@sporanetwork.ai](mailto:privacy@sporanetwork.ai) and say so. We will tell you what data is held about the home and what your options are, and we will not contact the account holder about your enquiry.

It is worth knowing what Spora can and cannot show. It can report that someone was home at a given time, or that something in the house was used. It cannot tell the people in a household apart, does not follow anyone, and will not answer a question about a specific person. We would rather you knew that plainly than found it out later — and if you have a concern, we would rather hear it than not.

## **8. Changes to this notice**

If we make a significant change to what Spora reads or how it works, we will update this page and change the date at the top. The current version is always available at

<https://sporanetwork.ai/#HouseholdNotice>.

## **Questions**

[privacy@sporanetwork.ai](mailto:privacy@sporanetwork.ai) — or write to Thinkz IOT France, 40 rue du Japon, 31400 Toulouse, France.  
Telephone +33 5 37 04 03 98 (standard rate).

A person will answer. You do not need an account, and you will not be asked to create one.